

TERMS & CONDITIONS

- 1. A 20% deposit is required to secure your date and confirm your booking.
- 2. All deposits are non-refundable and non-transferable to other orders, events, or people.
- 3. If the deposit is not paid on the agreed date, Cherry Blossom Cakes has the right to cancel your order.
- 4. If a date change is requested, we will attempt but cannot guarantee accommodation. If we cannot accommodate the new date, or the new date is not established by 1 year from the old date, the deposit will be forfeited. If the new date is 6 months or more past the old date, the order cost will be reviewed and recalculated at and subject updated rates and policies.
- 5. In the event of a cancellation,
- 6. In the event of force majeure Cherry Blossom Cakes reserves the right to sub contract to a registered cake maker of our choosing.
- 7. Publication and use of images: Each cake or product made by Cherry Blossom Cakes will be photographed in our kitchen and at the venue if we are delivering and setting up the cake. These images are the property of Cherry Blossom Cakes and we reserve the right to use these images for advertising, on our website and social media without prior approval. Any images are always used after the celebration day.
- 8. Any hired equipment will be charged a hire fee and a bond. The equipment is to be returned within 5 days in the original condition it went out in, the bond will be returned.
- 9. If there is a problem with your cake you must contact Cherry Blossom Cakes within 1 week of receiving the cake
- 10. All care is taken when delivering your cake . Cherry Blossom Cakes is not liable for force majeure and unforeseen circumstances.
- 11. Instructions for transporting your cake provided on pick up. Cherry Blossom Cakes cannot be held responsible for damage to the cake after delivery or pick up.
- 12. These terms & conditions are subject to change.
- 13. By paying the deposit for your cake, you are accepting these terms and conditions.

